

**CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES**

P.O. Box 419064, Rancho Cordova, CA 95741-9064



September 10, 2003

CSSIN LETTER: 03-13

ALL IV-D DIRECTORS  
ALL COUNTY ADMINISTRATIVE OFFICERS  
ALL BOARDS OF SUPERVISORS

SUBJECT: DETERMINATION OF CONTROLLING ORDER AND RECONCILIATION  
OF ARREARS

This is to inform you that the Office of Child Support Enforcement (OCSE) has issued a Dear Colleague Letter (DCL), 03-27, entitled, Determination of Controlling Order and Reconciliation of Arrears, to discuss improvements to interstate case processing and provide two products recently developed under OCSE interstate initiatives: The Determination of Controlling Order/Reconciliation of Arrears (DCO/ROA) Guide and the Arrears Reconciliation Calculator.

The DCO/ROA Guide provides the framework for child support workers and attorneys to solve multiple orders and arrears reconciliation issues that come up in everyday work. The DCO/ROA Guide is divided into two sections: determining the controlling order and reconciliation of arrears. The DCO/ROA Guide provides information that will assist child support workers and attorneys from start to finish with selecting the valid support order and reconciling the accrued arrears for prospective enforcement.

The Arrears Reconciliation Calculator is designed to help the user determine the total amount of child support owed and paid in cases in which an obligor has child support orders for the same child in more than one state or U.S. territory. The Calculator is simply a set of Excel worksheets that automatically calculate the total amount of unpaid support across all cases after the user enters basic information about each order, such as order effective date, ordered payment amount, and total payments made per year.

The internet link to DCL 03-27 is  
<http://www.acf.dhhs.gov/programs/cse/pol/DCL/dcl-03-27.htm>

<u>Reason for this Transmittal</u>
<input type="checkbox"/> State Law or Regulation Change
<input type="checkbox"/> Federal Law or Regulation Change
<input type="checkbox"/> Court Order or Settlement Change
<input type="checkbox"/> Clarification requested by One or More Counties
<input checked="" type="checkbox"/> Initiated by DCSS



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If you have any questions regarding this matter, please contact Eddie Yamamoto, Manager, Case Management Establishment Policy Unit at (916) 464-5229.

Sincerely,

DONNA S. HERSHKOWITZ  
Deputy Director  
Child Support Services Division